

WATER AND SEWER

Section 1 Deposits

All new water and/or sewer accounts require the following deposits:

INSIDE CITY LIMITS	With SSN	Without SSN
Residential Deposit	\$ 75.00	\$ 150.00
Commercial Deposit	\$ 100.00	\$ 200.00
OUTSIDE CITY LIMITS		
Residential Deposit	\$ 125.00	\$ 250.00
Commercial Deposit	\$ 150.00	\$ 300.00
SEWER ONLY CUSTOMERS		
Residential Deposit	\$ 500.00	\$ 500.00
Commercial Deposit	\$ 1,300.00	\$ 1,300.00

Multiple system connections on the same account are charged a deposit for each connection. Short term rental accounts are considered commercial for deposits and other fees.

Section 2 Reconnection Fees

Any water and/or sewer account which has been disconnected due to delinquent and/or nonpayment of bills, or requested discontinuance on the part of the customer, shall be subject to the following reconnection fees after all outstanding charges have been paid:

INSIDE CITY LIMITS	
Residential Reconnection	\$ 60.00
Commercial Reconnection	\$ 100.00
OUTSIDE CITY LIMITS	
Residential Reconnection	\$ 85.00
Commercial Reconnection	\$ 125.00
SEWER ONLY CUSTOMERS	
Residential Reconnection	\$ 500.00
Commercial Reconnection	\$ 750.00

Multiple system connections on the same account are charged a fee for each reconnection. Short term rental accounts are considered commercial for reconnections and other fees.

Section 3 Penalties for Delinquent Accounts

Any account which has not been paid by the due date listed on the bill shall be subject to a late penalty charge of ten percent (10%) of the outstanding account balance. Any account which remains unpaid after thirty (30) days will be sent a notice of discontinuation of service by mail stating that service shall be discontinued within fifteen (15) days from the mailing of the notice, after which reconnection fees will be charged.

Section 4

Town sewer users who operate a food service establishment must install and maintain a grease trap designed to prevent fats, oils, and grease from entering the public sewer collection system. The grease trap system must be inspected and approved by the Town of Bryson City prior to receiving sewer service. Failure to comply with this requirement shall result in the following:

1. First Violation Notice to the sewer user. 2. Second Violation A fine of \$100.00 per day for every day that the sewer user is not in compliance. 3. Third Violation Discontinuation of water and sewer services to the user until there is full compliance.

Users who have had services discontinued for non-compliance with this Section shall pay the appropriate reconnection fee(s) after all obligations have been met.

Section 5

Water Connection Fees

INSIDE CITY LIMITS	ı	BASE FEE	
3/4 Inch Meter Service	\$	1,900.00	Fee includes meter assembly and standard
1 Inch Meter Service	\$	2,625.00	installation. Additional fees may apply. †
2 Inch Meter Service	\$	3,375.00	User shall pay base fee plus estimated cost
4 Inch Meter Service	\$	4,850.00	of meter, accessories, and installation
6 Inch Meter Service	\$	6,550.00	before service is established. *
OUTSIDE CITY LIMITS			
3/4 Inch Meter Service	\$	3,150.00	Fee includes meter assembly and standard
1 Inch Meter Service	\$	4,600.00	installation. Additional fees may apply. +
2 Inch Meter Service	\$	6,100.00	User shall pay base fee plus estimated cost
4 Inch Meter Service	\$	9,050.00	of meter, accessories, and installation
6 Inch Meter Service	\$	12,450.00	before service is established. *

^{*} Additional fees shall be assessed for complex installations such as those that require bore & jack, directional drilling, rock excavation, open cut and repair of roadways, excessive depth, etc.

^{*} The Town shall provide the party requesting a water service larger than 1-inch with an estimate of costs associated with making the connection to an existing water line. The estimated amount is due when the application for service is submitted. Should the actual costs exceed the estimated amount, accounting will be provided to the requesting party and payment to the Town must be submitted prior to water service being activated. Installations costing less than the estimated amount shall result in a reimbursement of the overage to the requesting party. Availability and cost of connections requiring an extension or improvement of the public water system shall be determined by engineering analysis. Connections proposed to be supplied and/or installed by developer or contractor will be considered on a case-by-case basis.

INSIDE CITY LIMITS	BASE FEE	
4 Inch Service	\$ 1,900.00	User shall pay base fee plus estimated cost
6 Inch Service	\$ 2,525.00	·
8 Inch Service	\$ 3,400.00	service is established. *
OUTSIDE CITY LIMITS		
4 Inch Service	\$ 3,150.00	User shall pay base fee plus estimated cost
6 Inch Service	\$ 4,400.00	
8 Inch Service	\$ 6,150.00	service is established. *

^{*} The Town shall provide the party requesting a sewer service with an estimate of costs associated with making the connection to an existing sewer line. The estimated amount is due when the application for service is submitted. Should the actual costs exceed the estimated amount, accounting will be provided to the requesting party and payment to the Town must be submitted prior to sewer service connection activated. Installations costing less than the estimated amount shall result in a reimbursement of the overage to the requesting party. Availability and cost of connections requiring an extension or improvement of the public sewer system shall be determined by engineering analysis. Connections proposed to be supplied and/or installed by developer or contractor will be considered on a case-by-case basis.

Section 7

Water and Sewer Usage Rates

INSIDE CITY LIMITS BASE CHARGE *	WATER	SEWER
Residential	\$ 20.00	\$ 20.00
Commercial / Industrial	\$ 35.00	\$ 35.00
OUTSIDE CITY LIMITS BASE CHARGE *		
Residential	\$ 40.00	\$ 40.00
Commercial / Industrial	\$ 70.00	\$ 70.00
SHORT TERM BASE CHARGE *		
(RV Parks, Park Models, Tiny Homes etc.)		
2 – 10 Units or Sites	\$ 100.00	\$ 100.00
11 – 50 Units or Sites	\$ 125.00	\$ 125.00
Over 50 Units or Sites	\$ 150.00	\$ 150.00
USAGE BEYOND ALLOWANCE		
Per 1,000 Gallons	\$ 15.00	\$ 15.00

^{*} Base charge includes an allowance for the first 2,000 gallons.
Unmetered wastewater usage set by 15A NCAC 02T .0114 2018.
Monthly base charge is in effect regardless of usage.
Short term accounts are considered commercial for the calculation of other fees.

The rates in this Section are used to calculate costs of reimbursable work including but not limited to water and sewer connections, repairs, and related efforts. Selection of equipment used will depend on site constraints, weather conditions, equipment availability and other factors.

CCTV Truck	\$ 425.00	Per hour
Jet-Vac Truck	\$ 425.00	Per hour
Flusher / Sweeper	\$ 75.00	Per hour
Pick-up Truck	\$ 20.00	Per hour
Service Truck	\$ 50.00	Per hour
Dump Truck, Small	\$ 75.00	Per hour
Dump Truck, Large	\$ 125.00	Per hour
Trailer	\$ 30.00	Per hour
6,500-Pound Class Excavator	\$ 80.00	Per hour, plus \$400 mobilization
8,500-Pound Class Excavator	\$ 120.00	Per hour, plus \$400 mobilization
18,000-Pound Class Excavator	\$ 200.00	Per hour, plus \$400 mobilization
Skid-steer with Bucket	\$ 150.00	Per hour, plus \$400 mobilization
Skid-steer with Saw	\$ 325.00	Per hour, plus \$400 mobilization
Rubber Tire Backhoe	\$ 100.00	Per hour
Air Compressor, Small	\$ 20.00	Per hour
Air Compressor, Large	\$ 75.00	Per hour
Concrete Mixer	\$ 40.00	Per hour
Concrete Coring, 1-inch to 16-inch	\$ 175.00	Each
By-Pass Pump, 6-inch	\$ 175.00	Per hour
Shoring Box	\$ 100.00	Per day
Hand Whacker Packer	\$ 25.00	Per hour
Hand Vibraplate	\$ 25.00	Per hour
Water Pressure Test Pump	\$ 40.00	Per hour
Push Camera	\$ 50.00	Per hour
Utility Locator	\$ 50.00	Per hour
Water Leak Listening Device	\$ 50.00	Per hour
Heavy Manhole Cleaning / Unclogging	\$ 425.00	Per hour
Light Tower with Generator	\$ 200.00	Per day

All equipment costs calculated by the hour will be charged in whole-hour increments. Equipment shall be operated only by Town employees. Cost includes operator and fuel. The cost of equipment not listed above shall be rental cost plus 20%. Services arranged by the Town but performed by others will be billed at cost plus 20%.

Sewer flow rates shall be determined in accordance with those established in the North Carolina Administrative Code 15A NCAC 2T .0114, which may be amended from time to time.

EXCERPT FROM 15A NCAC 02T .0114 2018 WASTEWATER DESIGN FLOW RATES

(a) Omitted

(b) In determining the volume of sewage from dwelling units, the flow rate shall be 120 gallons per day per bedroom. The minimum volume of sewage from each dwelling unit shall be 240 gallons per day and each additional bedroom above two bedrooms shall increase the volume by 120 gallons per day. Each bedroom or any other room or addition that can function as a bedroom shall be considered a bedroom for design purposes. When the occupancy of a dwelling unit exceeds two persons per bedroom, the volume of sewage shall be determined by the maximum occupancy at a rate of 60 gallons per person per day.

(c) The following table shall be used to determine the minimum allowable design daily flow of wastewater facilities. Design flow rates for establishments not identified below shall be determined using available flow data, water-using fixtures, occupancy or operation patterns, and other measured data.

Type of Establishments	Daily Flow for Design
Barber and beauty shops	`
Barber Shops	50 gal/chair
Beauty Shops	125 gal/booth or bowl
Businesses, offices, and factories	· ·
General business and office facilities	25 gal/employee/shift
Factories, excluding industrial waste	25 gal/employee/shift
Factories or businesses with showers or food preparation	35 gal/employee/shift
Warehouse	100 gal/loading bay
Warehouse – self storage (not including caretaker residence)	1 gal/unit
Churches	
Churches without kitchens, day care or camps	3 gal/seat
Churches with kitchen	5 gal/seat
Churches providing day care or camps	25 gal/person (child & employee)
Fire, rescue and emergency response facilities	
Fire or rescue stations without on-site staff	25 gal/person
Fire or rescue stations with on-site staff	50 gal/person/shift
Food and drink facilities	
Banquet, dining hall	30 gal/seat
Bars, cocktail lounges	20 gal/seat
Caterers	50 gal/100 sq ft floor space
Restaurant, full Service	40 gal/seat
Restaurant, single service articles	20 gal/seat
Restaurant, drive-in	50 gal/car space
Restaurant, carry out only	50 gal/100 sq ft floor space
Institutions, dining halls	5 gal/meal
Deli	40 gal/100 sq ft floor space
Bakery	10 gal/100 sq ft floor space
Meat department, butcher shop or fish market	75 gal/100 sq ft floor space
Specialty food stand or kiosk	50 gal/100 sq ft floor space Hotels
and Motels	
Hotels, motels, and bed & breakfast facilities,	
without in-room cooking facilities	120 gal/room
Hotels and motels, with in-room cooking facilities	175 gal/room
Resort hotels	200 gal/room
Cottages, cabins	200 gal/unit
Self-service laundry facilities	500 gal/machine
Medical, dental, veterinary facilities	-
Medical or dental offices	250 gal/practitioner/shift

Veterinary offices (not including boarding)

250 gal/practitioner/shift

Veterinary hospitals, kennels, animal boarding facilities

20 gal/pen, cage, kennel, or stall

Hospitals, medical 300 gal/bed
Hospitals, mental 150 gal/bed
Convalescent, nursing, rest homes without laundry facilities 60 gal/bed
Convalescent, nursing, rest homes with laundry facilities 120 gal/bed
Residential care facilities 60 gal/person

Parks, recreation, campgrounds, R-V parks, and other outdoor activity facilities

Campgrounds with comfort station, without

water or sewer hookups

Campgrounds with water and sewer hookups

Campground dump station facility

Construction, hunting or work camps with flush toilets

75 gal/campsite
100 gal/campsite
50 gal/space
60 gal/person

Construction, hunting or work camps with chemical or

portable toilets 40 gal/person

Parks with restroom facilities 250 gal/plumbing fixture Summer camps without food preparation or laundry facilities 30 gal/person

Summer camps with food preparation and laundry facilities

Summing pools, bathhouses, and spas

50 gal/person

60 gal/person

10 gal/person

Public access restrooms 325 gal/plumbing fixture

Schools, preschools, and day care

Day care and preschool facilities 25 gal/person (child & employee)
Schools with cafeteria, gym, and showers 15 gal/student
Schools with cafeteria 12 gal/student

Schools without cafeteria, gym, or showers

10 gal/student

Boarding schools 60 gal/person (student & employee)

Service stations, car wash facilities

Service stations, gas stations 250 gal/plumbing fixture

Car wash facilities 1200 gal/bay

Sports centers

Bowling center 50 gal/lane
Fitness, exercise, karate, or dance center 50 gal/100 sq ft
Tennis, racquet ball 50 gal/court
Gymnasium 50 gal/100 sq ft

Golf course with only minimal food service

Country clubs

Mini golf, putt-putt

Go-kart, motocross

Batting cages, driving ranges

250 gal/plumbing fixture
250 gal/plumbing fixture
250 gal/plumbing fixture
250 gal/plumbing fixture

Marinas without bathhouse 10 gal/slip
Marinas with bathhouse 30 gal/slip

Video game arcades, pool halls 250 gal/plumbing fixture

Stadiums, auditoriums, theaters, community centers 5 gal/seat

Stores, shopping centers, malls, and flea markets

Auto, boat, recreational vehicle dealerships/showrooms

with restrooms 125 gal/plumbing fixture

Convenience stores, with food preparation 60 gal/100 sq ft

Convenience stores, without food preparation 250 gal/plumbing fixture

Flea markets 30 gal/stall

Shopping centers and malls with food service 130 gal/1000 sq ft Stores and shopping centers without food service 100 gal/1000 sq ft

Transportation terminals – air, bus, train, ferry, port, and dock 5 gal/passenger

(d) Design daily flow rates for proposed non-residential developments where the types of use and occupancy are not known shall be designed for a minimum of 880 gallons per acre, or the applicant shall specify an anticipated flow based upon anticipated or potential uses.

GARBAGE AND RECYCLING

INSIDE CITY LIMITS	
Residential Garbage and Recycling	\$ 15.00
Commercial Garbage and Recycling	\$ 80.00
BULK GARBAGE ITEMS *	
Per Large Item	\$ 15.00

^{*} Bulk garbage is any large item that will not fit into a garbage container or a garbage bag such as a refrigerator, stove, washer, dryer, couch, etc. Customers requesting bulk collection must first contact the Town Office to schedule the pickup and pay the fee.

Any garbage account which has not been paid by the due date listed on the bill shall be subject to a late penalty of ten percent (10%) of the outstanding account balance.

MISCELLANEOUS FEES

Water & Sewer Availability Analysis	\$ 100.00	Per property
Bulk Water Base Fee	\$ 100.00	Per connection (no allowance)
Bulk Water Usage Fee	\$ 30.00	Per 1,000 gallons
Water Testing (Presence)	\$ 40.00	Per test for E. coli / fecal coliform
Water Testing (Quantitative)	\$ 75.00	Per test for E. coli / fecal coliform
Failure to Install Backflow Assembly	\$ 400.00	First notice
Failure to Install Backflow Assembly	\$ 500.00	Second notice; risk of disconnect
Failure to Test Backflow Assembly Annually	\$ 100.00	Per violation
Falsifying Records for Backflow Testing	\$ 500.00	Per violation
Illegal / Unauthorized Use of Fire Hydrant	\$ 500.00	Plus damages
Meter Tampering	\$ 500.00	Plus damages; risk of disconnect
Permanent Signs	\$ 50.00	Per sign (one-time fee)
Temporary Signs	\$ 25.00	Per sign (14 days)
Sandwich Board Signs	\$ 10.00	Per sign (one-time fee)
Returned Checks	\$ 25.00	Each returned check
Copies	\$ 0.15	Per page
Audio Information on CD	\$ 8.00	Per CD
ABC Permit Processing Fee	\$ 100.00	
Horse-Drawn Carriage Processing Fee	\$ 50.00	
Utility Damaged by Customer or Contractor	\$ Cost of n	materials plus equipment per Section 8